## HENRYSCHEIN ONE UK LTD

# **Dentally Sub-processors**

These are sub-processors that may be used by HSONE in the course of delivering Dentally services

SUB PROCESSOR	PURPOSE		
Amazon Webservices AWS	Application and Data Hosting Platform		
Microsoft Azure	Service hosting supporting Physical Posting Service		
SDL (Solution Dynamics)	Physical Postal Service		
Cloudinary	Image Storage		
Mailgun	Email Delivery Service		
URComplaint MPC ( Multi	Reporting Service		
Practice Cloud )			
Twilio	SMS Delivery Service		
Pearl Inc	Dental Image Processing		

Last Updated : March 2025

## HENRYSCHEIN ONE UK LTD

## **Exact Sub-Processors**

# These are sub-processors that may be used by HSOne to deliver Exact related services

SUB PROCESSOR	PURPOSE		
Amazon AWS	Webservice hosting supporting SOE Connect Services		
Microsoft Azure	Web service support ( SMS , Pearl, API, OLB, Forms )		
Beyond Trust ( Bomgar )	Remote Connection Support		
Global Payments (3PD)	Online Bookings and Patient Portal Services		
Netcom	SOE Email		
Reputation.com	Patient Feedback Service		
SDL (Solution Dynamics)	Marketing Services (including Physical Postal Service)		
Twilio	SMS Services		
URCompliant (MPC)	Reporting Services		
Pearl Inc	Dental Image Processing		

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# HENRYSCHEIN ONE UK LTD

The recipients of patients' personal information for the purposes of sub-processing may include:

Recipient	Categor	ry of data	Purpose
Dental laboratories	Clinical or medical data and anonymised information about patients entered into our Services.		Provision of certain additional services via our Applications in the performance of our contract with you
Payment providers		ostcode, email address, card details	Processing on line payments in the performance of our contract with you
Business partners, suppliers or sub-contractors		demographic data, aggregate information about patients entered into our Services.	(i) and (ii) - Performance of any contract we enter into with you or for the taking of steps at your request with a view to entering into a contract; and
		anonymised, aggregated clinical data, where anonymisation and aggregation is possible; and	(iii) provision of certain additional services via our Applications in the performance of our contract with you
	(,	clinical or medical data where anonymisation and aggregation is not appropriate.	

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