

Dentally Sub-processors

These are sub-processors that may be used by HSONE in the course of delivering Dentally services

SUB PROCESSOR	PURPOSE
Amazon Web Services (AWS)	Application and Data Hosting Platform Includes use of AWS Transcribe and AWS Bedrock (when using AI Clinical notes feature)
Microsoft Azure	Service hosting supporting Physical Posting Service
SDL (Solution Dynamics)	Physical Postal Service
Cloudinary	Image Storage
Mailgun	Email Delivery Service
URComplaint MPC (Multi Practice Cloud)	Reporting Service
Twilio	SMS Delivery Service
Pearl Inc	Dental Image Processing

Exact Sub-Processors

These are sub-processors that may be used by HSOOne to deliver Exact related services

SUB PROCESSOR	PURPOSE
Amazon AWS	Webservice hosting supporting SOE Connect Services
Microsoft Azure	Web service support (SMS , Pearl, API, OLB, Forms)
Beyond Trust (Bomgar)	Remote Connection Support
Global Payments (3PD)	Online Bookings and Patient Portal Services
Netcom	SOE Email
Reputation.com	Patient Feedback Service
SDL (Solution Dynamics)	Marketing Services (including Physical Postal Service)
Twilio	SMS Services
URCompliant (MPC)	Reporting Services
Pearl Inc	Dental Image Processing

HENRYSCHEIN ONE UK LTD

The recipients of patients' personal information for the purposes of sub-processing may include:

Recipient	Category of data	Purpose
Dental laboratories	Clinical or medical data and anonymised information about patients entered into our Services.	Provision of certain additional services via our Applications in the performance of our contract with you
Payment providers	Name, postcode, email address, payment card details	Processing on line payments in the performance of our contract with you
Business partners, suppliers or sub-contractors	<p>(I) demographic data, aggregate information about patients entered into our Services.</p> <p>(II) anonymised, aggregated clinical data, where anonymisation and aggregation is possible; and</p> <p>(III) clinical or medical data where anonymisation and aggregation is not appropriate.</p>	<p>(i) and (ii) - Performance of any contract we enter into with you or for the taking of steps at your request with a view to entering into a contract; and</p> <p>(iii) provision of certain additional services via our Applications in the performance of our contract with you</p>